

**REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO  
CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES WITHIN THE  
STATE OF SOUTH CAROLINA**

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**Applicability of Tariff**

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by MAKE THE RIGHT MOVE. These services are furnished between points and places in Aiken, Edgefield, and Saluda counties.

**SECTION 1**

**1.0 Transportation Charges**

Transportation Charges include the hourly rates as listed below.

**1.1 Hourly Rates and Charges**

Moves will be conducted on a "straight time" basis, with a minimum hourly charge as set out below plus actual travel time. The clock starts at the appropriate hourly rate when the movers leave the MAKE THE RIGHT MOVE office location, and the movers estimate return time to the office location.

<b><u>Number of Movers</u></b>	<b><u>Hourly Rate</u></b>
Two Men and a Truck	\$ 100.00
Three Men and a Truck	\$ 130.00
Four Men and a Truck	\$ 150.00
Each Additional Man	\$20.00 per man/per hour

**1.2 Office Hours / Minimum Hourly Charges:**

MAKE THE RIGHT MOVE will operate Monday – Friday, 8:00 am – 6:00 pm and Saturday and Sunday from 8:00am – 4:00pm.

Monday- Friday	Two-Hour Minimum Charge
Saturday- Sunday	Three-Hour Minimum Charge
Recognized Federal Holidays	Three- Hour Minimum Charge

After the minimum hourly charge, the hourly rates are calculated in fifteen-minute increments. Any interim charge is rounded up to the next fifteen-minute increment. If customers cancel within 48 hours of their move, MAKE THE RIGHT MOVE will charge the applicable minimum. Hourly rates are the same, seven days a week, 24 hours a day, in every season of the year. Customers are not charged an additional fee for overtime labor.

## SECTION 2

### **2.0 ADDITIONAL SERVICES**

The following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff, in connection with a move involving additional items:

#### **2.1 Bulky Article Charges (per item)**

- Floor Model Television (48" or above) - \$120
- Pool Tables- \$275
- Gun cabinet - \$90
- Steel Gun Cabinet (in excess of 400 lbs.) - \$150
- Hot Tubs, Whirlpools - \$250
- Riding Lawnmowers- \$120
- Freezers - \$90
- Flat Screen Televisions (41" or above) with household goods \$70.00
- Flat Screen Televisions (41" or above) alone \$100.00
- Golf Carts \$150

#### **2.2 Elevator or Stair Carry**

MAKE THE RIGHT MOVE does not charge an additional fee for elevator or stair carry, except as specified in Section 2.1 above.

#### **2.3 Excessive Distance or Long Carry Charges**

MAKE THE RIGHT MOVE does not charge an additional fee for carrying articles an excessive distance from the motor vehicle.

#### **2.4 Pick Up and Delivery**

MAKE THE RIGHT MOVE does not charge an additional fee for making additional pick-ups or deliveries after the initial stop.

**2.5 Packing and Unpacking**

**2.5.1** MAKE THE RIGHT MOVE does not charge an additional fee for packing and unpacking. The packing rate is the same as the hourly rate listed in Section 1; plus the market price of packing materials, including sales tax on the materials.

**2.5.2** MAKE THE RIGHT MOVE is not responsible for items packed by the customer. Boxes containing fragile or breakable items must be properly labeled. MAKE THE RIGHT MOVE reserves the right to decline any moves consisting of extremely large or fragile items.

**2.6 Piano Charges**

MAKE THE RIGHT MOVE will not move pianos.

**2.7 Articles, Special Servicing**

The rates and charges in this tariff do not include servicing or connection of appliances such as freezers, refrigerators, computer equipment, washers, dryers, televisions, and similar articles.

**2.8 Waiting Time**

The customer is charged the rates specified in Section 1 for all waiting time or delays not at the fault of MAKE THE RIGHT MOVE.

### SECTION 3

#### **3.0 RULES AND REGULATIONS**

##### **3.1 Claims**

- 3.1.1** All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading.
- 3.1.2** Claimant must immediately notify carrier of all claims for concealed damage. MAKE THE RIGHT MOVE must be given reasonable opportunity to inspect damaged items in original packing.
- 3.1.3** Although our movers will be careful with your possessions, from time to time damages may occur. If damages are caused by our service, MAKE THE RIGHT MOVE reserves the right to repair the damage(s) in question. If we determine that damages can not be repaired, we reserve the right to either replace or compensate (actual cash value) for the damage. If there is damage, notify MAKE THE RIGHT MOVE immediately. They will complete a Damage Report before they leave your site. If you discover damage after the move, call the office within 96 hours of your move. No damage claims will be honored until the charges for moving services are paid in full. You will be asked to sign a Release of Liability acknowledging this.

##### **3.2 Computing Charges**

MAKE THE RIGHT MOVE rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.

##### **3.3 Governing Publications**

MAKE THE RIGHT MOVE rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission.

##### **3.4 Items of Particular Value**

MAKE THE RIGHT MOVE does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters

or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. MAKE THE RIGHT MOVE will not accept responsibility for safe delivery of such articles if they come into MAKE THE RIGHT MOVE's possession with or without MAKE THE RIGHT MOVE's knowledge.

### **3.5 Bill of Lading, Contract Terms, and Conditions**

Each customer will be provided with a copy of MAKE THE RIGHT MOVE's Bill of Lading. The terms and conditions of the Bill of Lading, attached hereto, are hereby incorporated by reference.

### **3.6 Delays**

MAKE THE RIGHT MOVE shall not be liable for any damages, delays in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.

## **SECTION 4**

### **4.0 PROMOTIONS**

MAKE THE RIGHT MOVE shall apply the following promotions, in a uniform and nondiscriminatory fashion:

#### **4.1 Military/Senior Citizens**

A promotional rate of normal hourly service charges for moving, packing and unpacking items listed below will be applied for customers who are active duty military, disabled veterans, and senior citizens that provide proper proof of same. Extra chargeable items will follow rates in Section 2. 2.1. Moves will be conducted on a "straight time" basis, with a minimum hourly charge as set out below plus actual travel time. The clock starts at the appropriate hourly rate when the movers leave the MAKE THE RIGHT MOVE office location, and the movers estimate return time to the office location. The hourly rates and charges are indicated below:

<b><u>Number of Movers</u></b>	<b><u>Hourly Rate</u></b>
Two Men and a Truck	\$85.50
Three Men and a Truck	\$114.00
Four Men and a Truck	\$133.00
Each Additional Man	\$19.00 per man/per hour